



Emmetts Garden

Group Bookings 2023





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Thank you for enquiring about Group Bookings at Emmetts Garden. We welcome tour groups throughout the year and are always happy to accommodate new visitors.

This brochure is an overview of what to expect at Emmetts Garden. For any more information or enquiries, please do not hesitate to contact us.

Contact us:

Email: chartwell.groupbooking@nationaltrust.org.uk

Phone: 01732 868381



About Emmetts Garden

Emmetts Garden is an Edwardian estate that was once the home of the cultured plant collector, Frederic Lubbock.

Inspired by the vision of gardener William Robinson, Lubbock endeavoured to create an exotic haven of rare flora from around the world. At Emmetts Garden Lubbock sowed his seeds and created a magnificent rock garden and an enchanting rose garden which visitors flock to every year.



Gardens

Springtime gifts Emmetts woodland with a beautiful blanket of bluebells which we believe is one of the most remarkable bluebell banks in the whole of Kent. Autumn furnishes our fields with fruitful fungi. Lubbock's gardens are a perfect place for the passionate plantsmen.

Emmetts Garden is situated on one of the highest spots in Kent and offers panoramic views across the Weald of Kent.



The Old Stables Tea Room

The tea room serves hot and cold drinks, sandwiches and sausage rolls as well as other light snacks. Please note that all items are subject to availability. Enjoy a tasty treat in the old stable block with seating arranged within the bays. There are more tables outdoors as well.



Access Statement

Emmetts Garden is made up of woodland, formal garden and wild meadow. It has a paved path running through the property with one steep slope.

There are three wheelchairs available to borrow from the visitor centre, free of charge on a first come, first serve basis.

Assistance dogs are welcome throughout the property and other dogs are welcome in the gardens on a short lead and in the surrounding woodlands off the lead.

Tramper

We have one Tramper (an off road and all terrain mobility scooter) which you can book with us at emmettsgarden@nationaltrust.org.uk

Buggy

A buggy is available to take visitors from the Visitor Centre up the steepest part of the slope (not suitable for electric wheelchairs). This is a volunteer-run service and we advise phoning on the day to check availability.

Other facilities onsite are:

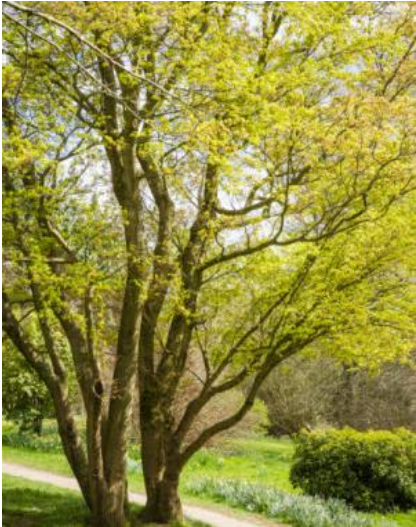
- Adapted toilets by Visitor Centre and Tea Room
- Braille guide to the whole site available in Visitor Centre
- Manual wheelchairs available on loan



Visitor Centre & Retail

The entrance is level from the car park. There is low bench seating available plus an induction loop at the reception desk. We also have a large print guide, a braille guide and an easy-read guide available. Please ask for these at the tills in the Visitor Centre. Ear defenders and tactile resources can also be borrowed. Should you or someone you are with need these, please speak to the staff for assistance.

The retail area is level from the outside. The till point has an induction loop. There is no large print stock pricing, but staff are available and happy to assist customers with any visual impairment.



Garden & Wild Play Area

There are stone steps down into the Rose Garden from the main path. None of the steps in the garden have handrails. There are uneven steps within the rock garden and a narrow path. There are many different surfaces throughout the garden: grass, tar, chip, loose gravel, reformed paving slabs, York paving slabs, pea shingle, woodchip in the wild play and woodland paths. In the South Garden, there is a gazebo with seating and some interpretation boards. There are benches throughout the main gardens and in the outer woodland. For full details read the access statement on our website



The Old Stables Tea Room

The entrance to the building is via a concrete ramp. The exit has the same accessibility. There is limited space to manoeuvre at the till point area. The area is narrow. The room has hard furnishings and there are loud echoes in the space. There are no low till areas. The seating is tightly packed inside with hard low chairs. We do not have braille or large print menus, but staff will verbally give any information needed, so do ask. Straws are available on request.

Make a booking

We recommend making a booking at least 3 months in advance.



Please contact our team today with:

- Group name
- Group leader's name
- Estimated Group Size
- Date of Visit
- Arrival Time

Once we have provisionally booked your visit, we will send you a booking form. To confirm the booking please complete and return the booking form at your earliest convenience. You can do this by emailing us on:

chartwell.groupbooking@nationaltrust.org.uk

If you would prefer to speak to a member of our booking team please call us on:

01732 868381

Your booking will not be confirmed until you have completed the booking form and we have acknowledged this via email or phone.

Prices

Standard Prices

Adult: £ 13

Child: £ 6.5

Free for National Trust Members

We offer a reduction of 10% on the admission prices (reduced prices shown above) for groups of 15 people or more. Payment for entrance fees can be made by cash/card on arrival or invoice if you have a National Trust Account.

Opening Times

Garden, Shop and Café

(Open all year; closed 24th and 25th December)

10:00–17:00

Please note that we close at 16:00 in winter **(NEED TO ADD)**

Bank Holidays

We regret we're unable to welcome groups on Bank Holidays when the property is at its busiest.

For school half terms, please be advised that we may reduce the number of groups on site per day.

Group Benefits

- Discounted admission for groups of 15 people or more.
- Complimentary admission for the group leader and driver.

Arrival Times

We welcome one group every 30 minutes at Emmetts Garden so that each group gets a dedicated member of staff to greet them on their arrival. If your proposed time has already been booked, we will offer you an alternative.

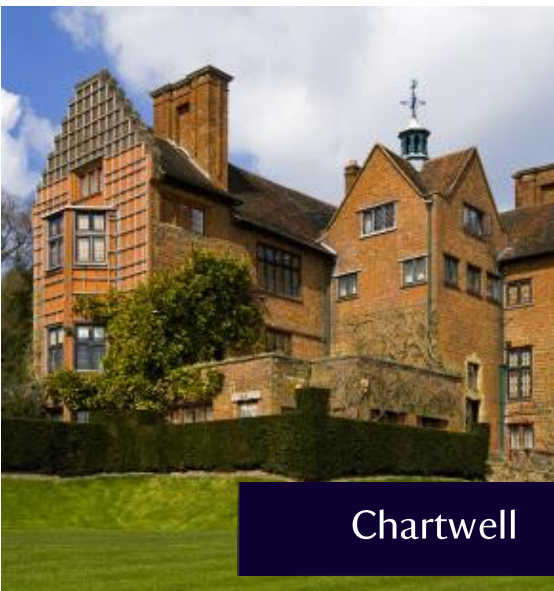
Terms and Conditions

- Please note that we will confirm your booking via email only after we have received a completed booking form. If any changes are to be made, please contact us at least two weeks prior to your booking.
- To be eligible for the group rate you must pay in one transaction and have 15 people or more in your party.
- Final group booking numbers must be confirmed no later than 7 days before your visit. Once we have received these, that is the number of tickets which must be paid for on the day.
- Groups are responsible for managing their own journey time and delays.

Cancellation

Please note that should you choose to cancel your group booking we require a minimum of 7 days' notice and there will be an administration fee of £50 charged which will be invoiced to you.

Where next?



Site Map



Front cover image

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